Terms and Conditions

Pictures on the website give a guide to the designs and style of my work, it does not mean they are available for sale. Please email me if you have any queries or to see if the item is available or to discuss a commission. If possible I will email further photos or I can make styles in particular colours on request.

Prices

Prices given on the website are a guide only and do not relate to any specific item pictured. Please contact me to find out the exact price of any item or for a guide price for a commission. Guide prices do not include postage.

Repeatability

All work produced by Tors Duce is unique so styles and colour ways can be repeated but no two pieces are ever exactly alike.

Payment

Payment is by cheque or via Pay pal, which accepts credit card payments without you having to have a Pay pal account. No goods will be shipped until full payment has been received and in the case of payment by cheques, cleared by my bank. All goods remain the property of Tors Duce until fully paid for.

Returns

If the customer is not fully satisfied with their order please let me know by email or telephone. Please return the item or items within 14 days of receipt. Upon safe receipt of the undamaged item or items I will then refund the cost of the order but I regret that I cannot refund the postage cost. Return postage is the responsibility of the sender.